

INFORMATION FOR BUSINESSES

As the city 'Gets Set' for the Games, now is the time to start planning so that your businesses and employees are ready too.

With over one million spectators from around the globe expected to travel to the Games, please be aware that there will be significant disruption.

However, the increase in activity can also present opportunities, so be prepared by planning ahead.

Do I need to apply for permits for my staff?

Yes. All businesses within an event zone will need to apply for permits on behalf of all of their employees who travel via motor vehicle.

My business has off-street parking, do we still require permits?

Yes, you will still need to apply for permits which allow for both access and parking. If your employees have permits it will make it much easier for them to pass through Vehicle Permit Check Points where marshals will be in place around competition times.

How will the traffic management and parking controls be enforced?

Marshals will be present in event zones when competition is on. They will be at key access points and Vehicle Permit Check Points some time before, during and after each event session.

How will this impact my suppliers?

It's important to plan ahead and inform suppliers and visitors of the restrictions in place and that it will be very busy during the Games so they may need to adjust their schedules to deliver at certain times of the day and allow for extra time.

If it is a regular delivery you may want to apply for a permit on their behalf, otherwise, they may need to show proof of manifest/order confirmation to the address they are travelling to, to the marshal at the Vehicle Permit Check Point along with their personal company ID.

How will customers continue to access my business?

It's important that businesses can continue to operate during the Games. Signage installed in the area will communicate that people can pass through most restrictions for access to local businesses as required. Where there is a Vehicle Permit Check Point, customers may be asked for evidence of where they are going, and may have their access limited if they do not provide evidence.

If you operate a business in which proof of appointment or an order for collection can be sent to a customer in advance, this will help them pass through check points more quickly.

Will waste collections be affected?

It is unlikely that your waste collection timetable will change during the Games. Businesses in the areas surrounding the venues or within the road closures should speak to their commercial waste provider about the potential for disruption to their collection services during this time.

IMPORTANT
INFORMATION
AND ADVICE

**GET SET
FOR THE
GAMES**
28 JULY - 8 AUG

Birmingham 2022
Commonwealth Games

**LOCAL ACCESS
PARKING PERMITS**

FREQUENTLY
ASKED
QUESTIONS

Working together



INFORMATION FOR RESIDENTS

To keep you safe and ensure a smooth operation, in the run up to and during the Games, there will be changes to the way you travel and park around competition venues, road races and some transport hubs.

Why do I have to apply for permits as opposed to being sent them directly?

If we sent three permits to all properties that *could* apply, there would be many more in circulation than required so open to potential fraudulent use. From a security perspective, it's better for people to apply directly for the number of permits needed.

How many permits can I apply for?

You can apply for up to three permits per residential property. If you require more than three i.e., if you have multiple family cars and a vehicle for work, you can apply for additional permits.

There is the ability to request more permits via the online portal, but you will be asked to provide a reason for the request. Each application will be taken on a case-by-case basis.

Do I still need a permit if I have access to off-street parking?

Yes, you will still need to apply for permits which allow for both access and parking.

What happens if I lose my permit?

The application portal will remain open during the Games so you can reapply as required and a permit will be posted to you promptly. Until you have received a permit, you can still access the area but may be required to show a marshal proof of address if asked.

Can I still have visitors?

Essential visitors, such as non-registered carers, will still be able to access the area. To minimise delays we recommend that residents (or the carer on the resident's behalf) apply for a permit and give this permit to the carer. Permits will need to be applied for from the address the visitor is attending. If you are expecting visitors, please make them aware of the restrictions.

Can I still receive deliveries?

Yes. Delivery drivers or service providers trying to drive through Vehicle Permit Check Points may need to provide proof of manifest/ order confirmation to the address they are travelling to, along with their personal company ID.

There are a small number of roads where deliveries cannot be made at certain times – those impacted residents will be informed directly.

What happens if I am having work done on my property?

If you can, please consider whether the work can be done either side of the Games. Otherwise, trade vehicles will need to display a valid permit in their vehicle provided by yourself for each day they park on the public highway during the restrictions. They will also need to inform the marshals on the check points.

What does this permit scheme mean for Blue Badge holders?

Blue Badge holders will also need to display a valid permit to access and park within the permit area alongside the blue badge.

Do I need a LAPP if I already have an existing resident/business parking permit?

Yes. The LAPP allows both access and parking. It will make it easier to pass through marshal check points when traffic management is in place and provide parking in permitted areas for the duration of the extended restriction times.

When will the traffic management and parking controls be implemented?

| Event zone | Date and time |
|---|----------------------------|
| Alexander Stadium | Fri 22 July – Wed 10 Aug |
| Arena Birmingham | Tue 26 July – Tue 9 Aug |
| Edgbaston Stadium | Thur 28 July – Tue 9 Aug |
| Smithfield | Thur 28 July – Mon 8 Aug |
| Sutton Park | Thur 28 July – Sun 31 July |
| University of Birmingham - Hockey and Squash Centre | Tue 19 July – Thur 11 Aug |
| University of Birmingham - Athletes Village | Tue 19 July – Thur 11 Aug |

NHS and emergency services

All emergency services are working to ensure that normal services continue during the event period. Access for services will continue as normal.

How to stay informed

Visit: www.birmingham2022.com/GetSet

Follow us on Twitter: [@GetSet2022](https://twitter.com/GetSet2022)

If you require a copy of the available information in an alternate format, please email:

cwg2022stakeholders@birmingham.gov.uk